

**WYOMING COLLECTION AGENCY BOARD**  
**Herschler Building, 3 West**  
**Banking Board Room**  
**Wednesday, December 6, 2017**  
**10:00 a.m.**

**Roll Call:**

**Minutes:** November, 2017

**New Resident Manager Applications:** None

**New Applications:**

1. Account Control Systems, Inc., CAB-1146  
RM: Lois Clark
2. Ad Astra Recovery Services, Inc., CAB-1104  
RM: Jason Johnson
3. Convergent Outsourcing, Inc. - Guatemala City, Guatemala Branch  
RM: Rich McVeigh
4. Convergent Outsourcing, Inc. - Iloilo City, Philippines Branch  
RM: Rich McVeigh
5. McCarthy, Burgess & Wolff, Inc. - Middleburg Heights, OH Branch  
RM: Sam Tortorich
6. McCarthy, Burgess & Wolff, Inc. - Tulsa, OK Branch  
RM: Sam Tortorich
7. Performant Recovery, Inc., Grants Pass, OR1, CAB-1144  
RM: Rich McVeigh
8. Performant Recovery, Inc.-Grants Pass, OR2  
RM: Rich McVeigh
9. Professional Bureau of Collections of Maryland, Inc., CAB-1150  
RM: Jennifer Robinson
10. Professional Placement Services, LLC  
RM: Michael Mizel
11. Wilber Insurance Services Enterprise, Inc.  
RM: Angela Edwards

**Renewal Applications:**

1.	Asset Resolution Corporation, CAB-1076	Troy	Decker
2.	Bonneville Billing & Collections, Inc., CAB-235	Rob	Knaus
3.	Carrington Mortgage Services, LLC, CAB-813	Cheryl	McVeigh
4.	Carrington Mortgage Services, LLC-Westfield, IN Branch, CAB-965	Cheryl	McVeigh
5.	CCB Credit Services, Inc., CAB-237	Marlene	Sullivan
6.	Collections Acquisition Company, Inc., CAB-980	Troy	Decker
7.	Collections, Inc., CAB-979	Lola	Pheasant
8.	Convergent Healthcare Recoveries, Inc., CAB-851	Janae	Rupert
9.	CSC Logic, Inc., CAB-918	Tracy	Wilson
10.	Express Recovery Services, Inc., CAB-114	Delana	Albrecht

11.	FrontLine Asset Strategies, LLC, CAB-536	Christopher	Brennan
12.	Genpact Services LLC-Genpact Towers, Phase 5, Haryana, India Branch, CAB-997	Debra	Falk
13.	Genpact Services LLC - Northgate Cyberzone, Alabang, Muntinlupa City, Philippines Branch	Debra	Falk
14.	Genpact Services LCC-Cyberpark, Alabang, Muntinlupa City, Philippines Branch, CAB-1002	Debra	Falk
15.	Genpact Services LLC Filinvest Corporate City, Alabang, Muntinlupa City, Philippines Branch, CAB-1003	Debra	Falk
16.	Granada Services Inc., CAB-596	Bradley	Chapman
17.	Harvard Collection Services, Inc.-Haryana, India Branch, CAB-938	Arnold	Tschirgi
18.	Innovate Loan Servicing Corporation, CAB-928	Michelle	Winter
19.	L J Ross Associates, Inc., CAB-1071	Delana	Albrecht
20.	Merchants Credit Adjusters, Inc., CAB-748	Pat	Russell
21.	Nationwide Credit, Inc., CAB-240	Arnold	Tschirgi
22.	Northstar Location Services, LLC, CAB-316	Merle	Smith
23.	NPAS Solutions, LLC, CAB-752	James	Salisbury
24.	Penn Credit Corporation-Mt. Laurel, NJ Branch, CAB-987	Patricia	Kofakis
25.	Penn Credit Corporation - Phoenix, AZ Branch, CAB-988	Patricia	Kofakis
26.	Penn Credit Corporation-State College, PA Branch, CAB-989	Patricia	Kofakis
27.	RCS Recovery Services, LLC, CAB-624	Troy	Decker
28.	Regional Adjustment Bureau, Inc., CAB-1072	Shelly	Flot
29.	Remex, Inc., CAB-307	Kerry	Fus
30.	R.M. Galicia, Inc., CAB-192	Lori	Eggleston
31.	Security Credit Systems, Inc., CAB-749	Lois	Clark
32.	Sentry Credit, Inc., CAB-697	Kerry	Fus
33.	SIMM Associates, Inc., CAB-306	Loretta	Tschirgi
34.	Sunrise Credit Services, Inc., CAB-223	Rick	Thompson
35.	The Cadle Company, CAB-1008	Christopher	Brennan
36.	Transworld Systems, Inc., CAB-858	Rob	Knaus
37.	*TrueAccord Corp., CAB-1009	Jason	Johnson
38.	Vengroff Williams, Inc. - Sarasota, FL Branch, CAB-803	Larry	Harrington
39.	Wells Fargo Enterprise Global Services, LLC, CAB-914	Larry	Harrington

\*Discuss Renewal Applications Separately

#### **Renewal Applications with Fines:**

1.	American Coradius International LLC, CAB-369	Shelly	Flot
2.	Financial Business and Consumer Solutions, Inc., CAB-205	Shelly	Flot
3.	Midland Credit Management, Inc., CAB-281	Richard	Kuskie

**Financial Statement:** November 2017

**Administrative Report:** November 2017

**Old Business:**

1. Collection Agency Board Website

**New Business:**

**1. Acknowledgement Items**

**a. Alias/Desk Name changes**

1. Account Control Technology, Inc., CAB-844
2. Americollect, Inc., CAB-745
3. Cavalry Portfolio Services, LLC, CAB-254
4. Collection Technology Incorporated, CAB-946
5. Complete Payment Recovery Services, Inc., CAB-111
6. Credit Management, LP, CAB-003
7. Credico, Inc., CAB-015
8. Credit Control Services, Inc., CAB-1013
9. Credit Management, LP, CAB-003
10. LTD Financial Services, L.P., CAB-1090
11. Performant Recovery, Inc., CAB-066
12. Ray Klein, Inc., CAB-856

**b. Officer/Director Changes:**

1. Accounts Receivable Automated Solutions, Inc., CAB-592
2. ARS Portfolio Solutions, LLC, CAB-546
3. Asset Resolution Corporation, CAB-1076
4. CSC Logic, Inc., CAB-918
5. Credit Management, LP, CAB-003
6. EGS Financial Care, Inc., CAB-075
7. Global Receivables Solutions, Inc., CAB-907
8. North Shore Agency, LLC, CAB-985
9. The Affiliated Group, Inc., CAB-878

**c. Change of Address:**

1. Vengroff Williams, Inc., CAB-718

**d. Voluntary Surrender of License: None**

**2. Name Change: None**

**3. Notice of Change in Ownership:**

- a. North Shore Agency, LLC, CAB-985
- b. Revenue Enterprises, LLC, CAB-566
- c. Systems & Services Technologies, Inc., CAB-578

**4. Request for Exemption:**

- a. Laelia, LLC
- b. Webcollex, LLC

**5. Licenses to be reissued: None**

**6. License closures:** None

**7. Affirmation of Preliminary Denial:**

- a. JM Adjustment Services, L.L.C., CAB-651

**Resident Manager Changes:**

1. Cavalry Portfolio Services, LLC, CAB-254 – Larry Harrington to Janae Ruppert
2. Sarah N'tula – Address Change

**Miscellaneous Correspondence:**

1. Home Retention Services, Inc., CAB-591 – Bond Cancellation Request

**New Bonds to be signed:**

1. Emergent Business Group, Inc.
2. FMS Inc.
3. Kinum, Inc.
4. Optimum Outcomes, Inc.
5. Premier Advanced Financial Corporation II
6. Simm Associates, Inc., CAB-306

**New Licenses to be signed:**

1. Account Control Systems, Inc., CAB-1146; RM: Lois Clark
2. Ad Astra Recovery Services, Inc., CAB-1104; RM: Jason Johnson
3. Performant Recovery, Inc., Grants Pass, OR1, CAB-1144; RM; Rich McVeigh
4. Professional Bureau of Collections of Maryland, Inc., CAB-1150; RM: Jennifer Robinson

**New Resident Manager Licenses to be signed:** None

**Executive Session:**

1. Complaint #17-02

**Miscellaneous Board Signatures:**

November 2017 Minutes

New Licenses

Renewal Licenses

Bonds

Vouchers

**Adjournment**