

**WYOMING COLLECTION AGENCY BOARD**  
**Hathaway Building, Conference Room #1**  
**2300 Capitol Avenue, Cheyenne, WY**  
**Tuesday, December 17, 2019**  
**10:00 a.m.**

**Roll Call:**

**Minutes:** November 19th Meeting

**New Resident Manager Applications:**

**New Applications:**

1. Brown & Joseph, LLC- CAB-1493 Indianapolis, IN Branch- Amanda Roberts
2. Coast Professional, Inc.-CAB-1499 Aurora, NY Branch- Olen Snider
3. Credit Adjustments, Inc. CAB-1480 & 1500 Branches- Chris Brennan
4. Loan Science, LLC CAB-1477- Michelle Winter

**Renewal Applications:**

1. A.R.M. Solutions, Inc.-CAB-1077- Dawn Culpepper
2. Account Information Management Corporation CAB-051-Darren Nogle
3. Ad Astra Recovery Services, Inc.-CAB-1104-Jason Johnson
4. Afni, Inc., CAB-155 & CAB-1316- Dan Russell & Kayla Lumpkins
5. Alltran Education, Inc. - CAB-716 & CAB-1357-Marlene Sullivan & Sarah N'Tula
6. Alternative Collections, LLC, CAB-1118-Matt Romsa
7. Alltran Financial, LP-CAB-543- Marlene Sullivan
8. American Collection Systems, Inc.-CAB-780- Steve Johnson
9. ARS National Services, Inc.-CAB-806 & Branches- Pat Russell & Shannon Martinez
10. ARStrat, LLC - CAB-1051 & Branches- Cara Rohde & Ann Schnelzer
11. Aspire Resources, Inc., CAB-802-Lisa Romsa
12. Automated Collection Services, Inc. CAB-764-Sue Davidson
13. BAS Receivable Management, Inc. CAB-508- Cheryl McVeigh
14. BYL Collection Services, LLC CAB-584- Robert Mizel
15. Caine & Weiner Company, Inc.-CAB-1065- Rosalie Sherlock
16. Capital Management Services, L.P. CAB-436- Rich Thompson
17. Carrington Mortgage Services, LLC CAB-813 & Branches- Cheryl McVeigh & Dawn Culpepper
18. CMRE Financial Services, Inc.-CAB-1054-Matt Romsa
19. Coast Professional, Inc.-CAB-593 & Branches- Liz Batton, Rich McVeigh & Kayla Lumpkins
20. Collection Management Company-CAB-1147- Sam Tortorich
21. Convergent Outsourcing, Inc., CAB-124 & Branches- Kayla Lumpkins & Susan Hopkins
22. Credico, Inc. CAB-015- Bill Knight
23. Credit Bureau of Carbon County, Inc. CAB-770 & Branch- Shannon Martinez & Daniela Villa
24. Credit Control Services, Inc. Branches CAB-1297 & 1298 Kayla Lumpkins

25. Credit Corp Solutions, Inc.-CAB-758- Nesta Romick
26. Credit Management, L.P.-CAB-003 & CAB-1205- Rich Slater
27. Credit Service Company, Inc. - CAB-876- Angela Edwards
28. Credit Solutions, LLC - CAB-967- Matt Romsa
29. Diversified Adjustment Service, Inc., CAB-188- Kirk Rohde
30. Express Recovery Services, Inc.-CAB-114- Delana Albrecht
31. Fay Servicing, LLC CAB-1271- Susan Hopkins
32. Financial Asset Management Systems, Inc.-CAB-1139- Rick Thompson
33. Financial Business and Consumer Solutions, Inc. CAB-205 & CAB-1398- Shelly Flot
34. FirstSource Advantage, LLC, CAB-318-Rich Kuskie
35. First USA Financial, LLC CAB-1467-Rich Slater
36. Franklin Credit Management Corporation, CAB-1311- John Rogers
37. FrontLine Asset Strategies, LLC CAB-536-Lisa Romsa
38. Full Circle Financial Services, LLC CAB-499-Jimmy Varos
39. GC Services Limited Partnership-CAB-1062 & Branches-Arnold & Loretta Tschirgi
40. Global Credit & Collection Corporation CAB-1266- Kayla Lumpkins
41. Grand Vacations Services, LLC CAB-1280- Lisa Romsa
42. HS Financial Group, LLC-CAB-826- Tim Kingston
43. Lamont, Hanley & Associates, Inc CAB-1214- Jason Johnson
44. Media Collections, Inc., CAB-501- Kirk Rohde
45. Merchants' Credit Guide Company-CAB-447-Lori Eggleston
46. Midland Credit Management, Inc.-CAB-281 & Branches-Rich Kuskie, Sharon Sara & Shelly Flot
47. Mirand Response Systems, Inc. - CAB-1433- Mark Macy
48. National Collection Systems, Inc CAB-1189-Liz Batton
49. National Creditors Connection, Inc.-CAB-767-Sam Tortorich
50. National Recoveries, Inc.-CAB-1040-Scott Cowley
51. Nationwide Recovery Service, Inc.-CAB-1032-Micheal Mizel
52. Northstar Location Services, LLC-CAB-316-Merle Smith
53. Optio Solutions, LLC CAB-465 & CAB-970-Jason Majors
54. Penn Credit Corporation-Main and Branches- Pat Kofakis
55. Performant Recovery, Inc.-CAB-066 & Branches-Robert Mizel, Rich McVeigh & Dawn Culpepper
56. Peritus Portfolio Services II, LLC CAB-1304- Rich Slater
57. Portfolio Recovery Associates, LLC-CAB-142 & Branches-Michael Winter, Dawn Culpepper & Susan Hopkins
58. Premiere Credit of North America, LLC - CAB-1309-Angela Edwards
59. Professional Bureau of Collections of Maryland, Inc.-CAB-1329- Jennifer Robinson
60. Professional Placement Services, LLC-CAB-1153- Mike Mizel
61. Professional Service Bureau, Inc.-CAB-701-Jimmy Varos
62. Radius Global Solutions, LLC CAB-1105 & Branches- Pat Russell, Shannon Martinez, John Rogers, Sue Davidson, Pat Kofakis & Brian Hunter
63. Real Time Resolutions, Inc., CAB-636 & Branches- Scott & Maria Cowley & Janine Thompson
64. Recovery Partners, LLC-CAB-377- Ann Schnelzer

65. Rent Recovery Solutions, LLC, CAB-1172-Nesta Romick
66. RentDebt Automated Collections, LLC CAB-1068- Sue Davidson
67. Santander Consumer USA, Inc. CAB-1202 & Branches- Sarah N'Tula & Lisa Romsa
68. Sequoia Concepts, Inc.-CAB-1100- Debra Falk
69. Service Finance Company LLC, CAB-1128-Rich McVeigh
70. States Recovery Systems, Inc. CAB-1276-Cheryl Brown
71. Steel River Systems, LLC-CAB-1107- Sarah N'Tula
72. Stoneleigh Recovery Associates, LLC, CAB-939- Dan Russell
73. Synter Resource Group, LLC - CAB-215- Steve Johnson
74. The CBE Group, Inc. - CAB-121- Cheryl McVeigh
75. Total Card, Inc.-CAB-364-Liz Batton
76. Transworld Systems, Inc. CAB-858 & Branches- Rob Knaus & Clayton Kainer
77. Troy Capital, LLC, CAB-790- Debra Falk
78. TRS Recovery Services, Inc.-CAB-072-Liz Batton
79. U.S. Collections West, Inc. CAB-267- Shannon Fermelia
80. Vital Recovery Services, LLC CAB-897 & Branch- Maria Cowley & Reed Thompson
81. Waterfall Revenue Group Inc. CAB-1070-Kirk Rohde
82. West State Credit Collection Services, CAB-085- Delana Albrecht
83. Windham Professionals, Inc. CAB-073 & Branches- Amanda Roberts
84. Wipro Insurance Solutions, LLC, CAB-820 & Branches-Kirk Rohde & Rosalie Sherlock

**Renewal Applications with Fines:**

**Financial Statement:**

**Old Business:**

**New Business:**

**1. Acknowledgement Items**

**1. Alias/Desk Name Changes:**

**2. Officer/Director Changes:**

1. Absolute Resolutions Corporation CAB-1468
2. Account Control Technology, Inc. CAB-844
3. Advanced Financial Company CAB-1160
4. Alltran Financial, LP-CAB-543
5. Duvera Billing Services, LLC CAB-833
6. Encore Receivable Management, Inc., CAB-1356
7. I.C. System, Inc., CAB-022
8. I.Q. Data International, Inc.-CAB-1087
9. Merchants' Credit Guide Company-CAB-447
10. Payoff, Inc. CAB-1158
11. Peritus Portfolio Services II, LLC CAB-1304
12. Receivables Outsourcing, LLC CAB-1067
13. Republic Equity Credit Services, Inc.-CAB-775
14. Santander Consumer USA, Inc., CAB-1202

15. Southwest Stage Funding, LLC CAB-1206
16. Stoneleigh Recovery Associates, LLC, CAB-939

**3. Change of Address:**

1. Advanced Financial Company CAB-1160
2. Pacific Point Services, LLC CAB-1489

**4. Voluntary Surrender:**

1. Cedar Business Services, LLC CAB-1022
2. Diversified Consultants, Inc., CAB-877 OR Branch

**5. Name Change:**

1. Payoff, Inc. CAB-1158 to Happy Money, Inc.

**6. Indirect Ownership Changes:**

1. Alltran Education, Inc. - CAB-716
2. Alltran Financial, LP-CAB-543
3. EGS Financial Care, Inc., CAB-075
4. Peritus Portfolio Services II, LLC CAB-1304
5. Radius Global Solutions, LLC CAB-1105
6. Republic Equity Credit Services, Inc.-CAB-775
7. Vengroff Williams, Inc.-CAB-718
8. Westlake Portfolio Management, LLC CAB-1274

**2. Notice of Change in Ownership/Advanced Change Notice:**

1. Americollect, Inc. CAB-745
2. Credit Adjustments, Inc. CAB-688
3. Systems & Services Technologies, Inc., CAB-1302
4. Unifin, Inc. CAB-1286

**3. Request for Exemption:**

1. Bureaus Investment Group Portfolio No. 15, LLC

**4. Disclosure Question Updates(MU1):**

1. Affiliate Asset Solutions, LLC, CAB-1120
2. American Coradius International LLC, CAB-369
3. American Credit Acceptance, LLC CAB-1148
4. Carrington Mortgage Services, LLC CAB-843
5. Ceteris Portfolio Services, LLC CAB-1321
6. Complete Payment Recovery Services, Inc.-CAB-111
7. Constar Financial Services, LLC-CAB-515
8. Credit Control Services, Inc. CAB-1013
9. Fay Servicing, LLC CAB-1271
10. Financial Recovery Services, Inc. - CAB-125
11. Franklin Credit Management Corporation, CAB-1311
12. Helvey & Associates, Inc. CAB-1229
13. Pioneer Credit Recovery, Inc.-CAB-161
14. Premiere Credit of North America, LLC - CAB-1309

15. Real Time Resolutions, Inc., CAB-636
16. Resurgent Capital Services, L.P., CAB-1095
17. Tek-Collect, Incorporated-CAB-1113
18. The Cadle Company-CAB-1008

**5. Licenses to be reissued:**

**6. License closures:**

**7. Requests for Hearing:**

**8. Conversation with Department of Audit:**

**9. Applications deemed withdrawn for failure to provide information:**

**10. Current Licenses Deemed Denied for Failure to Provide Information:**

**11. Resident Manager Changes:**

1. Bill Knight- Credico, Inc. CAB-015

**Miscellaneous Correspondence:**

**New Bonds to be signed:**

1. Enhanced Recovery Company, LLC CAB-432
2. Loan Science, LLC CAB-1477

**New Licenses to be signed:**

**New Resident Manager Licenses to be signed:**

**Executive Session:**

**Miscellaneous Board Signatures:**

**Adjournment**