

**COLLECTION AGENCY BOARD MEETING**  
**Herschler Building, 3 East**  
**Resource Room 1**  
**November 12, 2015, at 10:00 a.m.**  
**MINUTES**

**Roll Call:** The November 12, 2015, meeting of the Wyoming Collection Agency Board was called to order at 10:00 a.m. by Bradley Chapman. In attendance from the Board were Bradley Chapman, Bill Larson and Rocky Edmonds. In attendance representing the Division of Banking was Dawn Colarusso. In attendance representing the Attorney General’s Office was Leo Caselli.

**Minutes:** AG Leo Caselli recommended a change to the minutes. Rocky Edmonds moved to approve the minutes of October 14, 2015, with the recommended change. Bill Larson seconded, and the motion passed unanimously.

**Conversation with Attorney General Representatives:** None

**New Resident Manager Application:** None

**New Applications:**

1. First Financial Asset Management, Inc., Norcross, GA Branch; RM: Lois Clark
2. First Financial Asset Management, Inc., Phoenix, AZ Branch; RM: Lois Clark
3. Genpact LLC; RM: Lori Eggleston
4. Immediate Credit Recovery, Inc.; RM: Robert W. Mizel
5. Innovate Loan Servicing Corporation, CAB-928; RM: Michelle Winter
6. Sequoia Concepts, Inc.; RM: Debra Falk
7. The Cadle Company; RM: Brian Hanify

No discussion from the public regarding the new applications were made. Rocky Edmonds moved to blanket approve the new applications. Bill Larson seconded, and the motion passed unanimously.

**Renewal Applications:**

Bradley Chapman asked staff if the renewal applications met requirements and staff responded that based on the information provided by licensees they did. Bill Larson moved to blanket approve the renewal applications listed below. Rocky Edmonds seconded, and the motion passed unanimously.

|  |           |           |
|--|-----------|-----------|
| 1. Aargon Agency, Inc., CAB-528                    | Nesta     | Romick    |
| 2. AIS Recovery Solutions, LLC, CAB-702            | Jimmy     | Varos     |
| 3. American Recovery Service Incorporated, CAB-577 | Sarah     | N’Tula    |
| 4. Americollect, Inc., CAB-745                     | Josephine | Walton    |
| 5. BYL Collection Services, LLC, CAB-584           | Robert    | Mizel     |
| 6. Carson Smithfield, LLC, CAB-704                 | Lori      | Eggleston |

|   |          |           |
|---|----------|-----------|
| 7. CDI Affiliated Services, Inc., CAB-867                     | Rosalie  | Sherlock  |
| 8. Collection Professionals, Inc. – Cody, CAB-792             | Bradley  | Taylor    |
| 9. Collection Professionals, Inc. – Gillette, CAB-793         | Bradley  | Taylor    |
| 10. Collection Professionals, Inc. – Sheridan, CAB-794        | Bradley  | Taylor    |
| 11. Denovus Corporation, Ltd., CAB-590                        | Gerald   | Russell   |
| 12. EdVantage Corporation, CAB-694                            | Billie   | Edwards   |
| 13. First Investors Servicing Corporation, CAB-634            | Rick     | Thompson  |
| 14. Five Lakes Agency, Inc., CAB-743                          | Rosalie  | Sherlock  |
| 15. Home Retention Services, Inc., CAB-591                    | Michelle | Winter    |
| 16. Immediate Credit Recovery, Inc., CAB-485                  | Robert   | Mizel     |
| 17. Midland Credit Management, Inc., CAB-281                  | Richard  | Kuskie    |
| 18. MRS BPO, L.L.C. CAB-529                                   | Alfred   | Duran     |
| 19. National Creditors Connection, Inc., CAB-767              | Thelton  | Skipper   |
| 20. Nations Recovery Center, Inc., CAB-117                    | James    | Salisbury |
| 21. Nationwide Recovery Systems, Limited Partnership, CAB-703 | Sue      | Davidson  |
| 22. Peterson Enterprises, Inc., CAB-747                       | Kirk     | Rohde     |
| 23. Receivable Asset Management, Inc., CAB-789                | Mark     | Macy      |
| 24. Receivables Performance Management, LLC, CAB-274          | Janine   | Thompson  |
| 25. Remex, Inc., CAB-307                                      | Kerry    | Fus       |
| 26. Resurgent Capital Services L.P., CAB-230                  | Arnold   | Tschirgi  |
| 27. Signature Performance Tiburon, LLC, CAB-866               | Brian    | Hunter    |
| 28. SIMM Associates, Inc., CAB-306                            | Loretta  | Tschirgi  |
| 29. Sunrise Credit Services, Inc., CAB-223                    | Rick     | Thompson  |
| 30. Systems & Services Technologies, Inc., CAB-578            | Rob      | Knaus     |
| 31. The CBE Group, Inc., CAB-121                              | Cheryl   | McVeigh   |
| 32. West State Credit Collection Services, CAB-085            | Delana   | Albrecht  |

**\*Discuss Renewal Applications Separately**

**Financial Statement:** The financial statement dated October, 2015, was reviewed and acknowledged.

**Administrative Report:** The administrative report dated October, 2015, was reviewed and acknowledged.

**Old Business:** None

**New Business:**

**1. Acknowledgement Items:** The Board acknowledged the following and thanked the companies for providing it.

**a. Alias/Desk Name changes**

1. American Collection Systems, Inc., CAB-780
2. Americollect, Inc., CAB-745
3. Cavalry Portfolio Services, LLC, CAB-254
4. Client Services Inc., CAB-919
5. Collection Technology Incorporated, CAB-333
6. Credico, Inc., CAB-015
7. Credit Management, LP, CAB-003
8. I.C. System, Inc., CAB-022
9. J.C. Christensen & Associates, Inc., CAB-861
10. LTD Financial Services, L.P., CAB-116
11. Northland Group, Inc., Edina, MN Branch, CAB-509
12. Northland Group, Inc., Louisville, KY Branch, CAB-930
13. Northland Group, Inc., Monticello, MN Branch, CAB-904
14. Northland Group, Inc., Thorofare, NY Branch, CAB-903
15. Northland Group, Inc., Willmar, MN Branch, CAB-774
16. Northstar Location Services, LLC, CAB-316
17. Ray Klein, Inc., CAB-856
18. United Recovery Systems, LP, CAB-543

**b. Officer/Director changes:**

1. Automated Collection Services, Inc., CAB-764
2. Credit Management, LP, CAB-003
3. Debt Collection Agency, CAB-750
4. Texas Guaranteed Student Loan Corporation

**c. Change of Address:**

1. Brown & Joseph, Ltd., CAB-737
2. The Receivable Management Services Corporation, CAB-766

**d. Voluntary Surrender of License:**

1. National Recovery Solutions, LLC-Charlotte, NC Branch, CAB-908

**2. Name Change:** None

**3. Notice of Change in Ownership:** None

**4. Request for Exemption:**

- a. Accenture LLP- Rocky Edmonds moved and Bill Larson seconded that the exemption be approved. The motion carried.
- b. Avant of Wyoming, LLC- Rocky Edmonds moved and Bill Larson seconded that