

**WYOMING COLLECTION AGENCY BOARD**  
**Hathaway Building, Conference Room #1**  
**2300 Capitol Avenue, Cheyenne, WY**  
**Tuesday, October 15, 2019**  
**10:00 a.m.**

**Roll Call:**

**Minutes:** September 24<sup>th</sup> Meeting

**New Resident Manager Applications:**

**New Applications:**

1. Absolute Resolutions Corporation CAB-1468
2. Account Control Systems, Inc. CAB-1455
3. D & A Services, LLC CAB-1494 Florida Branch
4. Freedom Mortgage Corporation, Main and Branches. CAB-1456, CAB-1457, CAB-1458, CAB-1459, CAB-1460 & CAB-1461
5. Genpact Collections, LLC CAB-1495 Main and Branches, CAB-1495, CAB-1496, CAB-1497 & CAB-1498
6. Harvard Collection Services, LLC CAB-1502, India Branch
7. PHH Mortgage Corporation, Main and Branches, CAB-1454, CAB-1436, & CAB-1437
8. Student Account Management Services, LLC CAB-1299

**Renewal Applications:**

**Renewal Applications with Fines:**

**Financial Statement:**

**Old Business:**

**New Business:**

**1. Acknowledgement Items**

**1. Alias/Desk Name Changes:**

1. Ray Klein, Inc. CAB-856
2. TRS Recovery Services, Inc. CAB-072

**2. Officer/Director Changes:**

1. Account Control Technology, Inc. Cab-844
2. Alltran Health, Inc. CAB-861
3. Coast Professional, Inc. CAB-593
4. Express Recovery Services, Inc. CAB-114
5. FMA Alliance, Ltd. CAB-080
6. FMS Investment Corp, CAB-329
7. Frost-Arnett Company, CAB-579
8. Nationwide Recovery Services, Inc. CAB-1032
9. Receivables Outsourcing, LLC CAB-870
10. Reliant Capital Solutions, LLC CAB-630
11. State Collection Service, Inc., CAB-224

12. Vengroff Williams, Inc. CAB-718
13. Veripro Solutions, Inc. CAB-678

**3. Change of Address:**

1. **Emergency Planning Management, Inc. CAB-1413(Nationwide Deficiency)**
2. Audit Systems, Inc. CAB-374
3. Duvera Billing Services, LLC CAB-833

**4. Voluntary Surrender of License:**

1. JHPDE SPV II, LLC CAB-1270
2. PHH Mortgage Corporation, Texas Branch CAB-1435
3. Vanderbilt Mortgage and Finance, Inc. North Carolina Branch CAB-990

**5. Name Change:**

1. Waterfall Revenue Group, Inc. CAB-1070- dba removal

**2. Notice of Change in Ownership/Advanced Change Notice:**

1. Alltran Health, Inc. CAB-861-Indirect
2. EGS Financial Care, Inc. CAB-075-Indirect
3. FMS Investment Corp, CAB-329-Indirect
4. Systems & Services Technologies, Inc. CAB-1302-Indirect

**3. Request for Exemption:**

**4. Disclosure Question Updates(MU1):**

1. AllianceOne Receivables Management, Inc. CAB-052
2. Alltran Education, Inc. CAB-716
3. Alltran Financial, LP CAB-543
4. Constar Financial Services, LLC CAB-515
5. Credit Management, LP CAB-003
6. Real Time Resolutions, Inc. CAB-636

**5. Licenses to be reissued:**

**6. License closures:**

**7. Requests for Hearing:**

**8. Conversation with Department of Audit:**

**9. Applications deemed withdrawn for failure to provide information:**

1. Fair Collections & Outsourcing of New England, Inc. CAB-1290(Voluntary Withdrawal of Application).

**10. Current Licenses Deemed Denied for Failure to Provide Information:**

**11. Conferences:**

**12. Resident Manager Changes:**

1. Merle Smith- Address Change
2. Dawn Culpepper – Address Change
3. Asset Acceptance, LLC CAB-818- Dossanne Jenkins

**Miscellaneous Correspondence:**

1. AG regarding collection fees provided for underlying contract

**New Bonds to be signed:**

1. Absolute Resolutions Corporation CAB-1468
2. Alltran Health, Inc. CAB-861
3. Freedom Mortgage Corporation CAB-1456
4. Genpact Collections, LLC CAB-1495
5. PHH Mortgage Corporation, CAB-1454
6. Student Account Management Services, LLC CAB-1299
7. Valor Intelligent Processing, LLC CAB-1442

**New Licenses to be signed:**

9. Absolute Resolutions Corporation CAB-1468
10. Account Control Systems, Inc. CAB-1455
11. D & A Services, LLC CAB-1494 Florida Branch
12. Freedom Mortgage Corporation, Main and Branches. CAB-1456, CAB-1457, CAB-1458, CAB-1459, CAB-1460 & CAB-1461
13. Genpact Collections, LLC CAB-1495 Main and Branches, CAB-1495, CAB-1496, CAB-1497 & CAB-1498
14. Harvard Collection Services, LLC CAB-1502, India Branch
15. PHH Mortgage Corporation, Main and Branches, CAB-1454, CAB-1436, & CAB-1437
16. Student Account Management Services, LLC CAB-1299

**New Resident Manager Licenses to be signed:**

**Executive Session:**

1. Complaint 19-05
2. Complaint 19-08
3. Complaint 19-11

**Miscellaneous Board Signatures:**

**Adjournment**