

WYOMING COLLECTION AGENCY BOARD
Herschler Building, 3 East
Resource Room 1
Wednesday, May 13, 2015
10:00 a.m.

Roll Call:

Minutes: April 8, 2015

Conversation with Attorney General Representatives

New Resident Manager Application: None

New Applications:

1. AscensionPoint Recovery Services – Minnetonka, MN Branch,
Proposed CAB #909
RM: Merle G. Smith
2. CenterOne Financial Services, LLC, Proposed CAB #898
RM: Ginger Fuerstenburger
3. Client Services, Inc., Lanexa, KA Branch, Proposed CAB#919
RM: Michael D. Winter
4. Client Services, Inc., Costa Rica Branch, Proposed CAB #920
RM: Michael D. Winter
5. Coast to Coast Financial Solutions, Inc., Proposed CAB #912
RM: Nina King
6. Express Collections, Inc., Proposed CAB #922
RM: Timothy Kingston
7. Monarch Recovery Management, Inc., Proposed CAB#899
RM: Dan Russell
8. Northland Group, Inc., Proposed CAB#903
RM: Dani Hall
9. Northland Group, Inc., Monticello, MN Branch, Proposed CAB#904
RM: Dani Hall
10. Northland Group, Inc., Proposed CAB #930
RM: Dani Hall
11. RMS Recovery Management Services Inc., Proposed CAB #905
RM: Michelle Winter
12. SquareTwo Financial Services, Proposed CAB #906
RM: Kirk Rohde
13. Stoneleigh Recovery Associates, LLC, Proposed CAB #939
RM: Dan Russell
14. Vantage Sourcing, LLC, Proposed CAB #888
RM: L.W. Bud Clark
15. Windham Professionals, Inc., Denver, CO Branch, Proposed CAB #889
RM: Amanda Rustad-Roberts
16. Windham Professionals, Inc., Hendersonville, TN Branch, Proposed CAB #890
RM: Amanda Rustad-Roberts
17. Windham Professionals, Inc., East Aurora, NY Branch, Proposed CAB #891

- RM: Amanda Rustad-Roberts
18. Windham Professionals, Inc., Elk River, MN Branch, Proposed CAB #892
RM: Amanda Rustad-Roberts
19. Windham Professionals, Inc., Las Vegas, NV Branch, Proposed CAB #894
RM: Amanda Rustad-Roberts
20. Windham Professionals, Inc., Manila, Philippines Branch, Proposed CAB #895
RM: Amanda Rustad-Roberts
21. Windham Professionals, Inc., Phoenix, AZ Branch, Proposed CAB #896
RM: Amanda Rustad-Roberts

Renewal Applications:

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| 1. Account Information Management, Corp., CAB #051 | Darren | Nogle |
| 2. American Collection Systems, Inc., CAB #780 | Stephen | Johnson |
| 3. AXIS Financial Services, Inc., CAB #623 | Bradley | Chapman |
| 4. BAS Receivable Management, Inc., CAB #508 | Cheryl | McVeigh |
| 5. CFS2, Inc., CAB #676 | William | Winter |
| 6. Credico, Inc., CAB #015 | John Keith | Garlick, Jr |
| 7. Diversified Consultant, Inc., CAB #206 | Robert Scott | Cowley |
| 8. First Step Group, LLC, CAB #827 | Tim | Kingston |
| 9. FMS Investment Corp., CAB #329 | Merle G. | Smith |
| 10. Gila, LLC, CAB #674 | Alfred | Duran |
| 11. Glass Mountain Capital, LLC | Scott | Cowley |
| 12. HOVG, LLC, CAB #682 | Cheryl | McVeigh |
| 13. International Computer Systems, Inc., CAB #348 | Nesta | Romick |
| 14. LCS Group, Inc., CAB #825 | Jennifer | Robinson |
| 15. Media Collections, Inc., CAB #501 | Kirk | Rohde |
| 16. Mercantile Adjustment Bureau, LLC, CAB #258 | Marlene | Sullivan |
| 17. NAR, Inc., CAB #478 | Robert | Mizel |
| 18. New Falls Corporation, CAB #568 | Clark | Fuerstenberge |
| 19. Niagara Credit Solutions, Inc., CAB#835 | Ann | Schnelzer |
| 20. Northland Group, Inc. CAB #509 | Pat | Russell |
| 21. Ocwen Loan Servicing, LLC, CAB #280 | Alfred A. | Duran |
| 22. Optimum Outcomes, Inc., CAB #819 | Linda | Russell |
| 23. Pinnacle Recover, Inc., CAB #101 | Bradley | Chapman |
| 24. Pioneer Credit Recovery, Inc., CAB #161 | Michelle | Winter |
| 25. Portfolio Recovery Associates, LLC, CAB #142 | Angela | Edwards |
| 26. Professional Collection Services, Inc., CAB #060 | Sue | Davidson |
| 27. Professional Finance Company, Inc., CAB #150 | L.W. | Clark |
| 28. R.A. Rogers, Inc., CAB #720 | Delana | Albrect |
| 29. RCS Recovery Services, LLC, CAB #624 | Troy | Decker |

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| 30. RentDebt Automated Collections, LLC, CAB #763 | Sue | Davidson |
| 31. Statewide Collections, Inc., CAB #021 | William | Holloway |
| 32. Tek-Collect Incorporated, CAB #555 | Clark | Fuerstenberge |
| 33. Texas Guaranteed Student Loan Corp., CAB #776 | William | Winter |
| 34. The Best Service Co., Inc., CAB #824 | Maria E. | Cowley |
| 35. The Bureaus, Inc., CAB #656 | Robert L. | Clark |
| 36. Todd, Bremer & Lawson, Inc., CAB #679 | Dan | Russell |
| 37. Unique Management Services, Inc., CAB #104 | Timothy | Kingston |
| 38. USCB Corporation, CAB #671 | Billie Ruth | Edwards |
| 39. VanRu Credit Corporation, CAB #046 | Alfred A. | Duran |
| 40. Wyoming Credit Association, Inc., CAB #018 | Josephine | Walton |

***Discuss Renewal Applications Separately**

Financial Statement: April 2015

Administrative Report: April 2015

Old Business:

1. Response to Management Audit Committee audit
2. Website update
3. GL Solutions

New Business:

1. Acknowledgement Items

a. Alias/Desk Name changes

1. Cavalry Portfolio Services, LLC, CAB #254
2. Client Services, Inc., CAB #443
3. Complete Payment Recovery Services, Inc., Northport, AL Branch, CAB #111
4. IC System, Inc., CAB #022
5. Northland Group, Inc., Edina, MN Branch, CAB #509
6. Northland Group, Inc., Monticello, MN Branch, CAB #774
7. Northstar Location Services, Inc., CAB #316
8. Ray Klein, Inc., CAB #856
9. Signature Performance Tiburon, LLC, CAB #866
10. United Recovery Systems, LP, CAB #543

b. Officer/director changes:

1. Allied Interstate, LLC., CAB #053
2. Convergent Healthcare Recoveries, Inc., CAB #851
3. Convergent Outsourcing, Inc., CAB #124
4. Credit Management, LP, CAB #003, and Affiliated Credit Services, CAB #649
5. Encore Capital Group: Asset Acceptance, LLC, CAB #818; Atlantic Credit &

Finance, Inc., CAB #859; and Midland Credit Management, Inc., CAB #281

6. Grand Vacations Services, LLC, CAB #693
7. J.M. Adjustment Services, LLC, CAB #651
8. The Receivable Management Services Corporation, CAB #766

c. Change of address:

1. Convergent Healthcare Recoveries, Inc., CAB #851
2. Gatestone & Company International, Inc., CAB #853
3. Premiere Credit of North America, LLC, CAB #512

d. Voluntary Surrender of License:

1. DTA Solutions, LLC, CAB #532
2. Resolve Solutions Services Corporation, CAB #531
3. Retreat Capital Management, Inc., CAB #772

2. Name Change: None

3. Notice of Change in Ownership: None

4. Request for Exemption

- a. Cedars Business Services, LLC
- b. FitFin Ops, LLC

5. Licenses to be reissued:

6. License closures

Resident Manager Changes:

1. NCB Management Services, - Susan Samiec to Cheryl McVeigh
2. Portfolio Recovery Associates, LLC, CAB #142; Angela Edwards to William Winter
3. PRA Receivables Management, LLC, CAB #107; Angela Edwards to William Winter

Miscellaneous Correspondence

1. Letter of interest from J. Carlo Cannell
2. Request to approve collection letters – Mediacredit, Inc., CAB #809

New Bonds to be signed:

1. Coast to Coast Financial Solutions, Inc., Proposed CAB #
2. Collecto, Inc., dba EOS CCA & EOS Healthcare, Branch, Proposed CAB #
3. Collecto, Inc., dba EOS CCA & EOS Healthcare, Branch, Proposed CAB #
4. Collecto, Inc., dba EOS CCA & EOS Healthcare, Branch, Proposed CAB #
5. Collecto, Inc., dba EOS CCA & EOS Healthcare, Branch, Proposed CAB #
6. Contract Callers, Inc., Proposed CAB #875
7. Diversified Consultants, Inc., Proposed CAB #877
8. Gila, LLC, CAB #674
9. Innovate Loan Servicing Corporation, Proposed CAB #928
10. Northland Group, Inc., Monticello, MN Branch, Proposed CAB #904

11. Vantage Sourcing, LLC, Proposed CAB #888

New Licenses to be signed:

1. CenterOne, Financial Services, #898
2. Coast to Coast Financial Solutions, Inc., CAB #912
3. Contract Callers, Inc., CAB #875
4. Diversified Consultants, Inc., CAB #877
5. Express Collections, Inc., CAB #922
6. Northland Group, Inc., Monticello, MN Branch, CAB #904
7. Pioneer Credit Recovery, Inc., Horsehead, NY Branch, CAB #929
8. RMS Recovery Management Services, Inc., CAB #905
9. SquareTwo Financial Services Corp., CAB #906
10. Stoneleigh Recovery Associates, LLC, CAB #939
11. Vantage Sourcing, LLC, CAB #888
12. Windham Professionals, Inc., Denver, CO Branch, CAB #889
13. Windham Professionals, Inc., Hendersonville, TN Branch, CAB #890
14. Windham Professionals, Inc., East Aurora, NY Branch, CAB #891
15. Windham Professionals, Inc., Elk River, MN Branch, CAB #892
16. Windham Professionals, Inc., Las Vegas, NV Branch, CAB #894
17. Windham Professionals, Inc., Manila, Philippines Branch, CAB #895
18. Windham Professionals, Inc., Phoenix, AZ Branch, CAB #896

Executive Session:

Miscellaneous Board Signatures:

April 8, 2015 minutes

Renewal Licenses

New Licenses

Reissued licenses

Bonds

Vouchers

Adjournment