

**WYOMING COLLECTION AGENCY BOARD**  
**Herschler Building, 3 East**  
**Resource Room 1**  
**Wednesday, January 13, 2016**  
**10:00 a.m.**

**Roll Call:**

**Minutes:** December 8, 2015

**Conversation with Attorney General Representatives:**

1. Vance and Huffman, LLC, Docket No. 2015-04, Preliminary Denial Hearing Dismissal
2. Discussion with AG Bob Walters on scheduling hearing for Payment Resolutions Services, LLC, CAB-589

**New Resident Manager Application:** None

**New Applications:**

1. Atlantic Credit and Finance Incorporated, CAB-910  
RM: Dossanne Jenkins
2. Genpact Services LLC - Quezon City, Philippines Branch  
RM: Kirk Rohde
3. Genpact Services LLC - Juarez Chih, Mexico Branch  
RM: Debra Falk
4. One Advantage, LLC - Belleville, IL Main  
RM: Richard Kuskie
5. One Advantage, LLC - LaPorte, IN Branch  
RM: Richard Kuskie
6. One Advantage, LLC - Miami, FL Branch  
RM: Richard Kuskie
7. TrueAccord Corp.  
RM: Brian Hanify

**Renewal Applications:**

|   |          |                |
|---|----------|----------------|
| 1. Accounts Receivable Automated Solutions, Inc., CAB-592 | Thelton  | Skipper        |
| 2. Alliance Collection Agencies, Inc., CAB-539            | Michelle | Winter         |
| 3. Allied Interstate, LLC, CAB-053                        | Mark     | Duran          |
| 4. Audit Systems, Inc., CAB-374                           | Alfred   | Duran          |
| 5. Bonneville Billing & Collections, Inc., CAB-235        | Valerie  | Barber         |
| 6. Capital Management Services, L.P., CAB-436             | Rick     | Thompson       |
| 7. CCB Credit Services, Inc., CAB-237                     | Marlene  | Sullivan       |
| 8.*Convergent Outsourcing, Inc., CAB-124                  | Sharron  | Clarke-Zeller  |
| 9. Estate Information Services, LLC, CAB-359              | Scott    | Cowley         |
| 10. FrontLine Asset Strategies, LLC, CAB-536              | Ginger   | Fuerstenberger |
| 11. General Revenue Corporation, CAB- 887                 | Michelle | Winter         |
| 12. Genpact Services, LLC, CAB-380                        | Clark    | Fuerstenburger |
| 13. JH Portfolio Debt Equities, LLC, CAB-585              | Thelton  | Skipper        |

|   |           |            |
|---|-----------|------------|
| 14. LoanCare, LLC, CAB-812  | Janine    | Thompson   |
| 15. MGC Mortgage, Inc., CAB-598                                   | Bradley   | Chapman    |
| 16. National Collection Systems, Inc., CAB -646                   | Elizabeth | Batton     |
| 17. Northstar Location Services, LLC, CAB-316                     | Cathy     | Foster     |
| 18. Professional Bureau of Collections of Maryland, Inc., CAB-434 | Cathy     | Foster     |
| 19. R.M. Galicia, Inc., CAB-192                                   | Lori      | Eggleston  |
| 20. Rushmore Service Center, LLC, CAB-640                         | Tracy     | Wilson     |
| 21. State Collection Service, Inc., CAB-224                       | Robert    | Mizel      |
| 22. Turnstile Capital Management, LCC, CAB-760                    | Richard   | Kuskie     |
| 23. United Recovery Systems, LP, CAB-543                          | Bud       | Clark      |
| 24. Walled Lake Credit Bureau, LLC, CAB-727                       | Matthew   | Romsa      |
| 25. Wells Fargo Enterprise Global Services, CAB-835               | Larry     | Harrington |

**\*Discuss Renewal Applications Separately**

**Financial Statement:** December 2015

**Administrative Report:** December 2015

**Old Business:**

1. First National Collection Bureau, Inc., CAB-864 fully executed Illinois Consent Order/City of New York Consent Order follow-up.

**New Business:**

**1. Acknowledgement Items**

**a. Alias/Desk Name changes**

1. Action Financial Services, LLC, CAB-821
2. Americollect, Inc., CAB-745
3. Client Services Inc., CAB-919
4. Collection Technology Incorporated, CAB-333
5. Complete Payment Recovery Services, Inc., CAB-111
6. Credico, Inc., CAB-015
7. Credit Management, LP, CAB-003
8. Express Recovery Services, Inc., CAB-114
9. Northland Group, Inc., Louisville, KY Branch, CAB-930
10. Northland Group, Inc., Monticello, MN Branch, CAB-904
11. Northland Group, Inc., Thorofare, NY Branch, CAB-903
12. Northland Group, Inc., Willmar, MN Branch, CAB-774
13. Northstar Location Services, LLC, CAB-316
14. Ray Klein, Inc., CAB-856

**b. Officer/Director changes:**

1. Credit Management, LP, CAB-003
2. The Affiliated Group, Inc., CAB-878

**c. Change of Address:**

1. CFAM Financial Services, LLC, CAB-966

**d. Voluntary Surrender of License:** None

2. **Name Change:** None

3. **Notice of Change in Ownership:** None

**4. Request for Exemption**

- a. Affilate Asset Solutions, LLC
- b. National Debt Holdings LLC
- c. Panatte, LLC

**5. Licenses to be reissued:**

- a. Global Receivables Solutions, Inc., CAB-907 – Name change
- b. Merchants Association Collection Division, Inc., CAB-795 – New dba
- c. Michael Andrews & Associates, LLC, CAB-984 – Error on license

6. **License closures:** None

7. **Scheduling work sessions for proposed rule changes.**

**8. Withdrawal of Applications and Preliminary Application Denials:**

- a. CACH, LLC
- b. Rev-1 Solutions, LLC

**Resident Manager Changes:** None

**Miscellaneous Correspondence:** None

**New Bonds to be signed:**

1. Debt Recovery Solutions, LLC
2. Genpact Services LLC - Guatemala City, Guatemala Branch
3. Genpact Services LLC - Plot 22, Haryana, India Branch
4. Genpact Services LLC - Tonk Road Jaipur, Rajasthan, India Branch
5. Genpact Services LLC - Malviya Nagar, Jaipur, Rajathan, India Branch
6. Genpact Services LLC - Genpact Towers, Phase 5, Haryana, India Branch
7. Genpact Services LLC - Noida, India Branch
8. Genpact Services LLC - Juarez Chih, Mexico Branch
- 9.. Genpact Services LLC - Quezon City, Philippines Branch
10. Genpact Services LLC - Northgate Cyberzone, Fininvest Corporate City, Muntinlupa City, Philippines Branch
11. Genpact Services LLC - Cyberpark, Alabang, Muntinlupa City, Philippines Branch
12. Genpact Services LLC - Filinvest Corporate City, Alabang, Muntinlupa City, Philippines
13. Genpact Services LLC - Northgate Cyberzone, Alabang, Muntinlupa City, Philippines Branch

Revised 1/12/16

14. LTD Financial Services, L.P. - San Antonio, TX Branch, CAB-116
15. The Cadle Company

**New Licenses to be signed:**

1. Debt Recovery Solutions, LLC, CAB-993
2. Genpact Services LLC - Guatemala City, Guatemala Branch, CAB-994
3. Genpact Services LLC - Plot 22, Haryana, India Branch, CAB-992
4. Genpact Services LLC - Tonk Road Jaipur, Rajasthan, India Branch, CAB-995
5. Genpact Services LLC - Malviya Nagar, Jaipur, Rajasthan, India Branch, CAB-996
6. Genpact Services LLC - Genpact Towers, Phase 5, Haryana, India Branch, CAB-997
7. Genpact Services LLC - Noida, India Branch, CAB-998
8. Genpact Services LLC - Juarez Chih, Mexico Branch, CAB-999
9. Genpact Services LLC - Quezon City, Philippines Branch, CAB-1000
10. Genpact Services LLC - Northgate Cyberzone, Fininvest Corporate City, Muntinlupa City, Philippines Branch, CAB-1001
11. Genpact Services LLC - Cyberpark, Alabang, Muntinlupa City, Philippines Branch, CAB-1002
12. Genpact Services LLC - Filinvest Corporate City, Alabang, Muntinlupa City, Philippines, CAB-1003
13. Genpact Services LLC - Northgate Cyberzone, Alabang, Muntinlupa City, Philippines Branch, CAB-1004
14. One Advantage, LLC - Belleville, IL Main, CAB-1005
15. One Advantage, LLC - LaPorte, IN Branch, CAB-1006
16. One Advantage, LLC - Miami, FL Branch, CAB-1007
17. The Cadle Company, CAB-1008
18. TrueAccord Corp., CAB-1009

**Reissued Resident Manager Certificates to be signed:** None

**Executive Session:** None

**Miscellaneous Board Signatures:**

December 8, 2015, minutes

Renewal Licenses

New Licenses

Reissued licenses

Bonds

Vouchers

**Adjournment**