

WYOMING COLLECTION AGENCY BOARD
Herschler Building, 3 West
Banking Board Room
Wednesday, January 10, 2018
10:00 a.m.

Roll Call:

Minutes: December, 2017

New Resident Manager Applications: None

New Applications:

1. Bell & Williams Associates, Inc., CAB-1103
RM: Lori Eggleston
2. Convergent Outsourcing, Inc.
RM: Susan Hopkins
3. Convergent Outsourcing, Inc.
RM: Susan Hopkins
4. Coast Professional, Inc.
RM: Rich McVeigh
5. Performant Recovery, Inc. - San Angelo, TX Branch, CAB-1145
RM: Dawn Culpepper
6. Performant Recovery, Inc. - Lathrop, CA Branch, CAB-1152
RM: Dawn Culpepper
7. Recovery Management Solutions, LLC
RM: Richard McVeigh

Renewal Applications:

| | | | |
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| 1. | Account Discovery Systems, LLC, CAB-756 | Larry | Harrington |
| 2. | Allied Interstate, LLC - Plymouth, MN Branch, CAB-053 | Mark | Macy |
| 3. | Atlantic Credit & Finance, Inc., CAB-859 | Dossanne | Jenkins |
| 4. | Audit Systems, Inc., CAB-374 | Alfred | Duran |
| 5. | Debt Recovery Solutions, LLC, CAB-993 | William | Winter |
| 6. | Estate Information Services, LLC, CAB-359 | Scott | Cowley |
| 7. | *First Financial Asset Management, Inc., CAB-1017 | Lois | Clark |
| 8. | *First Financial Asset Management, Inc.-Phoenix, AZ Branch, CAB-1018 | Lois | Clark |
| 9. | First National Collection Bureau, Inc., CAB-864 | Scott | Cowley |
| 10. | Firstsource Advantage, LLC, CAB-318 | Richard | Kuskie |
| 11. | Genpact Services LLC-Plot 22, Haryana, India Branch, CAB-992 | Debra | Falk |
| 12. | Genpact Services LLC-Guatemala City, Guatemala Branch, CAB-994 | Debra | Falk |
| 13. | Genpact Services LLC-Juarez Chih, Mexico Branch, CAB-999 | Debra | Falk |
| 14. | Michael Andrews & Associates, LLC, CAB-984 | Maria | Cowley |
| 15. | Pioneer Credit Recovery, Inc.-Moorestown, NJ Branch, CAB-879 | Brian | Hunter |
| 16. | Pioneer Credit Recovery, Inc.-Perry, NY Branch, CAB-880 | Brian | Hunter |
| 17. | Pioneer Credit Recovery, Inc.-Lake City, FL Branch, CAB-882 | Brian | Hunter |

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| 18. | Reliant Capital Solutions, LLC-Elma, NY Branch, CAB-978 | Troy | Decker |
| 19. | Reverse Mortgage Solutions, Inc., CAB-750 | Nina | Henry |
| 20. | SCSI, CAB-224 | Robert | Mizel |
| 21. | Wipro Insurance Solutions, LLC, CAB-820 | Kirk | Rohde |

*Discuss Renewal Applications Separately

Renewal Applications with Fines:

| | | | |
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| 1. | Cedars Business Services, LLC, CAB-1022 | Nina | Henry |
| 2. | Collection Professionals, Inc. – Cody, CAB-792 | Bradley | Taylor |
| 3. | Collection Professionals, Inc. – Gillette, CAB-793 | Bradley | Taylor |
| 4. | Collection Professionals, Inc. – Sheridan, CAB-794 | Bradley | Taylor |
| 5. | Immediate Credit Recovery, Inc., CAB-485 | Robert | Mizel |

Financial Statement: December 2017

Administrative Report: December 2017

Old Business: None

New Business:

1. Acknowledgement Items

a. Alias/Desk Name changes

1. Americollect, Inc., CAB-745
2. Bridgecrest Credit Company, LLC, CAB-1134
3. Cavalry Portfolio Services, LLC, CAB-254
4. Collection Technology Incorporated, CAB-946
5. Credico, Inc., CAB-015
6. I.C. System, Inc., CAB-022
7. Northstar Location Services, LLC, CAB-316
8. Performant Recovery, Inc., CAB-066
9. Ray Klein, Inc., CAB-856
10. The Affiliated Group, Inc., CAB-878
11. TRS Recovery Services, Inc., CAB-072

b. Officer/Director Changes:

1. Portfolio Recovery Associates, LLC, CAB-142, 1093, 971, 973, 976, 972, and 974
2. PRA Receivables Management, LLC, CAB-107, 977, and 1073
3. Systems & Services Technologies, Inc., CAB-578

c. Change of Address:

1. Credit Service Company, Inc. - The Accounts Receivable Professionals, CAB-876
2. Full Circle Financial Services, LLC, CAB-499
3. TRS Recovery Services, Inc. - Denver, CO Branch, CAB -921
4. TRS Recovery Services, Inc., CAB-072
5. USCB Corporation, CAB-671

d. Voluntary Surrender of License:

1. LoanCare, LLC, CAB-812
2. Vion Holdings LLC, CAB-761

2. Name Change: None

3. Notice of Change in Ownership:

- a. The Receivable Management Services Corporation, CAB-766, 1044, 1066, 1045, 1047, 1043, 1050, 1048, and 1049

4. Request for Exemption:

- a. Avant, LLC
- b. Biehl & Biehl, Inc.
- c. Scratch Services, LLC

5. Licenses to be reissued:

- a. Atlantic Credit & Finance Special Finance Unit III, LLC, CAB-742

6. License closures: None

7. Rules and Regulations Meeting Schedule

8. Hearing Meeting Schedule

9. Conversation with Department of Audit, Division of Banking:

- a. Revised Application

10. Regulation of Process Servers

- a. George and Julie Gliem, Owners of Day & Night Process Serving, LLP

Resident Manager Changes:

1. Jason Johnson – Address Change

Miscellaneous Correspondence:

1. Office of Administrative Hearings Billing Invoices
2. Portfolio Recovery Associates, LLC, CAB-971
3. Reverse Mortgage Solutions, Inc., CAB-750

New Bonds to be signed:

1. Account Control Technology, Inc.- Mason, OH Branch
2. Account Control Technology, Inc.- San Angelo, TX Branch
3. Account Control Technology, Inc.- Bakersfield, CA Branch
4. Atlantic Credit & Finance Special Finance Unit III, LLC, CAB-742
5. Atlantic Credit & Finance Special Finance Unit III, LLC, CAB-741
6. Carrington Mortgage Services, LLC
7. Coast Professional, Inc.
8. Coast Professional, Inc.

9. Convergent Outsourcing, Inc.-Guatemala City, Guatemala Branch
10. Ditech Financial, LLC-Jacksonville, FL Branch
11. Ditech Financial, LLC
12. Ditech Financial, LLC
13. Gatestone & Co. International Inc.
14. Gatestone & Co. International Inc.
15. McCarthy Burgess & Wolff, Inc.-Middleburg Heights, OH Branch
16. McCarthy Burgess & Wolff, Inc.-Tulsa, OK Branch
17. Portfolio Recovery Associates, LLC
18. Professional Placement Services, LLC
19. Wilber Insurance Services Enterprise, Inc.
20. Wipro Insurance Solutions, LLC-Pune, India Branch

New Licenses to be signed:

1. Bell & Williams Associates, Inc., CAB-1103
2. Convergent Outsourcing, Inc. - Guatemala City, Guatemala Branch, CAB-1157
3. McCarthy, Burgess & Wolff, Inc., CAB-1156
4. McCarthy, Burgess & Wolff, Inc., CAB-1155
5. Performant Recovery, Inc. - San Angelo, TX Branch, CAB-1145
6. Performant Recovery, Inc. - Lathrop, CA Branch, CAB-1152
7. Professional Placement Services, LLC, CAB-1153
8. Wilber Insurance Services Enterprise, Inc., CAB-1154

New Resident Manager Licenses to be signed: None

Executive Session:

1. Complaint #17-08

Miscellaneous Board Signatures:

December 2017 Minutes

New Licenses

Renewal Licenses

Bonds

Vouchers

Adjournment